



## Statement of Cultural Responsiveness

Therapy Pro, its Board, Management and Staff will actively promote, better understand and respond to diversity to provide services to people from culturally and linguistically diverse backgrounds.

We recognise the importance of cultural responsiveness, competence, sensitivity and safety and will develop our understanding of who people are, what shapes people's beliefs and how people understand their own world.

We have high expectations regarding access and equity of diverse clients to our services and maintain a commitment to ongoing learning and reflective practice.

Therapy Pro recognises that practicing cultural competence, sensitivity and safety supports our staff and organisation to embed and strengthen our cultural capacity in everyday thinking and actions. We will continually improve and learn about culture in our work with clients from diverse backgrounds.

We are committed to promoting and embracing cultural diversity by:

- understanding, communicating with, and effectively interacting with people from diverse backgrounds and cultures;
- being aware of our own world view and how it influences our practice;
- developing positive attitudes towards cultural differences;
- gaining knowledge of different cultural practices;
- developing our skills for communication and interaction across cultures; and
- reflecting on the challenges and successes we experience when working with people from diverse backgrounds.

This statement of cultural responsiveness is Therapy Pro's commitment to continual development of the organisation and staff capacity to respond to diverse cultures through respectful and reciprocal relationships and in partnership with clients, their families and their community.

